

Facilitation Skills

Our Vision

At PRIMEXL we aim to be the partner of choice in the creation of better organisations and better lives.

Our Values

We value:

- **Meaningful relationships**
- **Premium quality services**
- **Innovation** – we are always looking for ways to add more value to our clients
- **Accountability for our performance**

For more information about our suite of solutions, please contact:

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Effective facilitation involves careful consideration of your audience, along with the implementation of a range of specialist skills.

What do I know about these participants? Are they learning what I'm teaching? How do I remain neutral? How do I ensure everyone is included?

These are some of the questions facilitators may ask themselves. These questions and many others will be answered along with:

- demonstration of practical strategies for dealing with difficult participants,
- managing conflict in a group setting,
- managing your own nerves as a facilitator; and
- ensuring effective communication

Using adult learning principles, participants of this course are taught how to design and deliver activities and resources that match the different types of adult learning styles to ensure all participants are receiving and understanding information in a way that matches their unique learning patterns.