

## Human Factors in High Reliability Organisations

### Our Vision

At PRIMEXL we aim to be the partner of choice in the creation of better organisations and better lives.

### Our Values

We value:

- **Meaningful relationships**
- **Premium quality services**
- **Innovation** – we are always looking for ways to add more value to our clients
- **Accountability for our performance**

For more information about our suite of solutions, please contact:

#### PRIMEXL

461 Scarborough Beach Road  
OSBORNE PARK WA 6017

PHONE	+61 8 9492 8900
FAX	+61 8 9446 8089
FREECALL	1800 674 188
EMAIL	<a href="mailto:training@primexl.com.au">training@primexl.com.au</a>
WEB	<a href="http://www.primexl.com.au">www.primexl.com.au</a>

**PRIMEXL's Human Factors** program works to apply key principles of psychology in creating work environments that boost productivity while minimising safety issues. The objective of our Human Factors program is to improve safety and efficiency through the reduction and management of human error at both an individual and organisational level.

Leveraging our expertise in psychology, behaviour change, fitness for work and leadership and management, PRIMEXL's Human Factors program aims to optimise the relationship between the individual operator and their environment/system, through a range of considerations such as rostering, fatigue, training and supervision, by understanding and addressing human performance capabilities and human performance limitations.

Even though human factors training in Australian Industries is not required it has been adopted by many high reliability organisations because they see the clear benefit and anticipate regulation in the not too distant future.

CASA (driven by the US FAA) has implemented a human factors training course for its inspectors in preparation for the eventual rule making.

**Targeted at high reliability organisations** (e.g. mining, air traffic, emergency departments) and those operating within safety sensitive industries, PRIMEXL's Human Factors Program is tailored to suit the unique needs of your organisation within a seminar or interactive workshop format.

**Human Factors is a short seminar/ training essential** for any leader in high reliability organisations to understand the needs of people working in such industries. It is a major capstone to be transformed to a safety leader.

## Seminar Content:

- Corporate culture – The push for change
- Human Factors and Safety Culture
- Human Factors vs. Ergonomics
- Human Factors in Design
- Human Factors in Operations
- Human Factors Risk Assessment techniques
- Human Factors Hazard Identification Methods
- Human Factors vs. Safety Risk Management